

# Using Your Debit Card

## How to Reset or Request Your PIN

Log in at [highmarkbcbs.com](http://highmarkbcbs.com)

First time users will need to **Register** for a login ID and password

- Go to the **Spending** tab
- Select **Debit Card** link

### HOW TO GET YOUR PIN



If you don't know your PIN or want to get a new one, you need to request a PIN.

#### STEP 1

Select **Request PIN** and click **Continue**.

#### STEP 2

Click **Submit** to request a new PIN. Click **OK**.



PIN will be mailed to your home address and will take five business days.

### PIN NOT WORKING?



If your PIN isn't working with your debit card, you may need to reset your PIN.

#### STEP 1

Select **Reset/Unlock PIN** and click **Continue**.

#### STEP 2

Click **Submit** to reset your PIN. Click **OK**.



Your PIN will be available in 24 hours.

You can use your spending account debit card to pay for qualified medical expenses. But if a provider doesn't accept credit cards, and only accepts bank-issued debit cards, you can also use it as a debit card. The money will come from the same account. If you do this, you will be prompted to enter your Personal Identification Number (PIN).

You were given a PIN when you received your debit card. Each PIN is assigned; this is not a PIN that you selected. All family members' debit cards use the same PIN.

Your debit card cannot be used to withdraw money from an ATM.